Panel Session 2: Brave New World: Reshaping Identities and <u>Citizenship</u>

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Critical questions to explore??

Can the Digital Revolution, new media and technologies help the emergence of new identities and improved conception of citizenship?

Can they lead to a new conception of identities that recognizes multiple identities and notions of citizenship that are inclusive, global yet local?

Can the Digital Revolution lead to twisted and false identities because of the possibility of its abuse and misuse? (The clash between constructive engagement and Toxic and antagonistic engagement)

My approach

present features of the new world

- examine emerging and dominant notions of identities and citizenship
- Suggest an effective model of a new citizenship, global in scope but with roots in specific local cultures and which recognises the possibility of mutually respecting identities
- Identify a role for the DR, new media and communication studies in this endeavour

Some features of the new world

The new technologies allow for information and disinformation

□Widening incidence of poverty and the danger of exclusion

Great internet penetration but with pronounced disparity in favour of Urban settings

Emergence of an army of internet users with different agendas

□ Issues of truth and trust – source credibility versus decoder credulity

Dominance of toxic use and antagonistic engagement

New technologies are enablers of demagogy and rabble-rousing

Some features of the new world

- Deployment of misinformation & conspiracy to undercut true identities and real citizenships
- New technologies create possibilities for new networks which could result in new identities
- The rise in insularism and populism, its discourse and its threat to real democracies
- The rise in constructed narratives and narrow negative depictions of the other.
- Otherness and the re-emergence of Stereotypes, Preconception, Prejudice via social media and DR
- The paradox of a world without borders & the reality of immigration limiting structures
- The rise in identities and the co-existence of multiple identities and citizenships

Views on Citizenship and Identity

Three components of citizenship Political Social rights (with rights come obligation)

Multiple citizenships

Digital literacy can lead to digital citizenship which could also lead to other new identities

Identity is who we are, who we believe we are and who others believe we are – three views leading to conflict and tensions. Social media can exacerbate these conflicts and tensions

Identity comes with a set of expectations and projections in terms of behaviour, choices and norms.

The manifestation of identity can be determined by context and can be framed by circumstances.

Identities can be fluid

Identity can be thus a prison or a prism

Qualities of good citizen:

Sociability Self-restraint and tolerance Trust Compassion sense of duty

Qualities of good citizen:

- political efficacy/self efficacy **L**capacity for cooperation Loyalty Courage Respect for the worth and dignity of each person
- &
- Concern for the common good.

Worth Noting

- Citizen is a structure focusing on loyalty blinding rights obligation
- Citizenship is created good citizens are made, not born
- Citizenship is seen as Identity that emphasizes effective ties & a shared orientation to value
- Citizenship is a matrix of rights & obligation governing the members of a political community
- Citizenship exist in tensions with heterogeneity of social life & the multiple identities that arise therefrom.
- Social media facilitates of the creation of multiple identities

Worth Noting

Communication is key to citizenship.

□Voice/Voiceless – are now recognised as key indicators of governance

Discourse key to citizenship - Free discourse not coercive discourse is critical to citizenship

Such recognition of free unconstrained discourse opens the door for pluralism but

□Such a pluralism is predicated on self-monitoring and self-efficacy and a code of ethics on usage, media use and social engagement.

Active citizenship is what matters – dormant citizenship leads to the emergence of fascism, tyrannies and autocracies.

Moving forward

- New media and the DR can be used to expand the scope of social engagement
- New media and DR can be used to construct new identities
- New media and DR can be used to challenge misinformation
- New Media and DR can be used to inculcate new literacies
- New Media can be used as Disruptors
- New Media can be used to build a more inclusive world

Moving forward

New Media can be used for homogenizing global citizens who are still rooted in valid individual identities

New media can be used for fact check and myth busting and the new world will emerge when there is a large enough presence of socially literate persons with flexible identities and who are willing to bust myths.

Last words – Given the multiplicity of sources, we face a challenge of 'trust and truth' in our brave digital age - the famous fake news which hangs like a noose on our necks.

Disturbing is the realization that no sector or context – political, economic, health, social – is safe from its nefarious intent.

Conclusion ...

Identity and citizen construction have undergone fundamental changes – in the past, construction was largely through stories of heroes and models of courage, stories built and crafted around a certain idealism – now it is more impersonal and yet manipulative, splintered and splintering.....Who knows what it will be in the future? I will leave deciphering that to crystal ball gazers